



2023 Human Rights Report

An account of Alfa Laval's human rights due diligence processes

'At Alfa Laval, we believe in conducting business with integrity and respect. Respecting human rights aligns fully with the values of a responsible and forward-thinking corporation in today's interconnected world.

Our Business Principles emphasize the fundamental importance of respecting human rights in all our operations and throughout our value chain. As a global company, we recognize the diverse social cultures in which we operate. We strive to navigate these differences with sensitivity and respect while always standing firm to our commitment to internationally recognized human rights.'

Anna Celsing
VP Group Sustainability



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About Alfa Laval

Alfa Laval is a world-leading, global provider of first-rate products in the areas of heat transfer, separation and fluid handling. With these as its base, Alfa Laval aims to help enhance the productivity and competitiveness of its customers in various industries throughout the world. We understand their challenges and deliver sustainable products and solutions that meet their requirements – mainly in energy, food and the marine industry.

This report describes how we work with human rights due diligence to ensure that our respect for human rights and decent working conditions is manifested throughout the value chain. Our policies in this area build on both universal human rights and local legislation relevant to human rights issues.

Being a global corporation, with a workforce of 21,321 employees, present in more than 100 countries and a network of around 5,000 suppliers, our framework for human rights due diligence process must be adaptable to change. The process of conducting human rights due diligence is a continuous journey that we constantly need to adjust to the realities of our business operations. It's also designed to be flexible to accommodate changes in local conditions or revised risk assessments.

Alfa Laval has more than 40 production sites and distribution centres in Europe, Asia and America. For our own organization,

a decentralized implementation of human rights due diligence, adapted to local conditions while aligned with corporate policies and directives, is key to creating meaningful positive impact to respect human rights. Prioritizing according to a risk-based approach is essential as it enables us to focus our efforts on the most salient risks and to areas where we might cause negative impact.

Our Global Sourcing organization defines the strategy for supply and supplier management, while the responsibility for the sourcing of products and services is executed locally. Global Sourcing is organized around eight commodities: raw material, casting & forging, machining & process, electric & components, proprietary parts, indirect production, machinery & equipment, and indirect & services. This provides a clear structure for taking commodity-specific risks into account in our human rights due diligence process for suppliers.

21,321

Employees

>100

Presence in countries

>160

Countries capacity of service

>4,200

Patents

63,598

Net sales, SEK million

>100

Service centres

>40

Production sites and distribution centres

>5,000

First tier suppliers



We conduct our business with honesty, integrity and respect for others

Our commitment to respect human rights

Alfa Laval is committed to doing business in an ethical and transparent way and expects the same of business partners. The Alfa Laval Business Principles set out fundamental rules of behaviour that all employees should adhere to when conducting business and express Alfa Laval's cornerstone commitment to human rights. Its four topics – **caring, committed, transparency and planet** – describe the way we act within society while achieving our business goals. Our commitment to respect human rights is founded on the 'caring' business principle. This is expressed in the International Bill of Human Rights and the core International Labour Organization (ILO) Conventions, in addition to any additional rights granted in national legislation.

The Alfa Laval Business Principles incorporate the 'Protect, Respect and Remedy' concept of the United Nations Guiding Principles on Business and Human Rights and the OECD Guidelines for multi-national enterprises.

Corporate human rights governance

Alfa Laval has established a compliance and ethics programme, which was further developed in 2023, and a 'Three Lines of Defence' model has been implemented to clarify roles and responsibilities in applying the Alfa Laval Business Principles and underlying governing documents. The Three Lines of Defence concept is the cornerstone of good governance. This is a model to secure compliance and a good working environment, identify gaps and secure that remedial actions are taken on identified deficiencies. The first line of defence is defined as all managers and employees in the Alfa Laval Group conducting daily business activities. The second line of defence includes various groups, individuals and oversight functions responsible for setting the directions, defining policies and procedures as well as confirming adherence through functional oversight, mainly from corporate functions. The third line of defence involves internal audits, external auditors, and external regulators.

- We work actively to avoid causing or contributing to negative human rights impacts.
- We set clear human rights expectations on ourselves and all business partners through our business principles.
- We work actively to achieve an open environment where employees feel free to report observations or concerns regarding human rights.
- We take preventative measures to minimize negative impacts along our value chain and to mitigate their effects.
- We take part in providing remedy when so necessary.

To ensure compliance with national laws and adapt to local circumstances, we build on a decentralized governance and the Formal Managing Director delegation. Site-specific implementation of the due diligence process is guided by site-level management systems and corporate governing documents.

Several corporate policies provide more details to our commitments relating to human rights. These include our Human Rights Policy, Health and Safety Policy, Global Recruitment Policy, Anti-Bribery and Anti-Corruption Policy, Data Privacy Policy and our Inclusion and Diversity Policy, to mention some.

The expectations on our suppliers are based on the Alfa Laval Business Principles for Suppliers. Suppliers are expected to acknowledge our Business Principles and are accountable for following and fully incorporating the Business Principles into their own supply chain.

Key progress in 2023

- We published Alfa Laval's Human Rights Policy that expresses our commitment to respect human rights and is linked to our human rights risk assessment and due diligence processes.
- We launched a new Health and Safety Policy that emphasizes our vision: 'We return home safely – every day'. The extensive safety programme launched in 2022 continued during the year and focused on leadership and safety culture.
- We launched an updated Anti-Bribery and Anti-Corruption Policy that outlines the expectations we have on all employees. The new policy is aligned with the ISO 37001 Anti-bribery management systems to prepare for the possible future certification of Alfa Laval's anti-bribery and anti-corruption programme. The launch of the updated policy was accompanied by several Principles, Anti Bribery and Anti-Corruption (ABAC) webinars attended by more than 2,000 people.

Our governance on prohibiting modern slavery

In addition to our commitments to respect human rights as mentioned previously, we support all laws enacted to prohibit human trafficking, child labour, forced labour and any activity related to slavery. Our Business Principles, Human Rights Policy and Business Principles for Suppliers and Sourcing Policy are all aligned with these.

The topic of 'Caring' under our Business Principles consists of human rights, which includes the freedom of association, child labour and forced labour. Our Human Rights Policy recognizes and respects all human rights that are applicable to all employees, subsidiaries and in the supply chain.

The expectations on our suppliers are communicated in the Alfa Laval Business Principles for Suppliers. Suppliers are expected to acknowledge these principles and are accountable for following them and fully incorporating them into their supply chain.

We have a zero tolerance for any form of forced or trafficked labour and are determined to ensure that no one is compelled to work under any force or intimidation.

We respect national laws in countries where we operate. When national laws are in conflict with international human rights standards or do not fully comply with them, we strive to work in accordance with the highest international standards to the greatest extent possible.

In order to further identify, assess, prevent and mitigate any risks of modern slavery we follow the same processes of due diligence as stated below.

Double materiality assessment

During 2023, Alfa Laval has initiated activities to align with the EU Corporate Sustainability Reporting Directive (CSRD). In compliance to the European Sustainability Reporting Standards (ESRS) that are a part of the CSRD regulations, a double materiality assessment was carried out to identify sustainability topics, including sustainability impacts as well as financial risks and opportunities. The 2023 year's materiality assessment, which is validated by Group Management and the Board of Directors, largely confirms that the focus areas of the company's current sustainability strategy remain material topics.

Embedding human rights into our company

In order to integrate our commitment to human rights into our policies and management structures, Alfa Laval’s human rights due diligence efforts are guided by the UN principles on business and human rights, the OECD’s guidelines for multinational corporations, and the OECD Due Diligence Guidance for Responsible Business Conduct.

The management systems established at our sites provide a solid framework for initiating or enhancing risk assessments, pinpointing and executing preventive actions, implementing follow-up protocols, and other crucial processes in the human rights due diligence procedure. In 2022, we began a project to identify areas for improvement in our human rights due diligence, which focused on our own operations and our first tier suppliers. In the first half of 2023, we took proactive measures based on these areas to further enhance our processes.

On completion of the project in October 2023, one of the key outcomes was a list of prioritized tasks driven by the organisations, based on the identified areas for improvement. Another significant outcome was the consensus to establish a cross-functional team to maintain attention on the tasks and monitor advancement. This will enable us to have an overarching view of the prioritized initiatives being pursued in this crucial area and their respective ownership.

Corporate training and awareness

Our corporate policies are connected to a training scheme, which is shared to our staff through our training platform that offers various training programmes to our employees. As an example, awareness and knowledge on the Business Principles are secured in mandatory bi-yearly training and all new employees are trained during on-boarding on our Business Principles, Anti-Bribery and Anti-Corruption Policy and Whistle-blowing mechanism.

The average employee received 10.70 hours of training in 2023. Related training in 2023 included:

- A new Business Principles training was rolled out to improve employee awareness and increase knowledge on the Business Principles.
- A new training on the Alfa Laval Human Rights Policy was developed and is now available in the company learning portal.
- Around 60 sourcing employees participated in supplier auditor courses in Lund, Richmond, Jiangyin and Kunshan, to take the first steps toward becoming internally certified auditors and secure the audit process regionally. An audit app was also developed and released to support the audit process.
- Inclusion and Diversity (I&D) workshops for managers were conducted at various sites including San Bonifacio (Italy), Ronneby (Sweden), Richmond (US), and JiangYin (China). These workshops aimed to enhance awareness and foster understanding of I&D principles among our managerial staff.



Average hours of training per year per employee

	Total hours	Employees	Average
Women	41,157	3,806	10.81
Men	149,544	13,375	11.18
Managers	31,425	2,299	13.67
Employees	159,613	14,911	10.70

Ongoing developments

In response to the potential salient human rights risks identified during the 2022 risk analysis, key supporting organizations, such as Health Safety and Environment, Human Resources, Global Sourcing, and Group Sustainability, developed a Human Rights Roadmap for Alfa Laval. This roadmap visualizes the specific actions these supporting organizations are focusing on.

For example, our roadmap visualizes prioritized activities such as the development of the Human Rights Policy and associated training, and other governing documents on human rights due diligence, which will help us to establish a more structured process for conducting due diligence throughout our value chain. We have also updated our governing documents for suppliers regarding due diligence, aligning with human rights due diligence standards.

Regular updates and ongoing developments highlighted in the company roadmap are discussed within our Human Rights Network, which was launched in 2024. Comprising of internal stakeholders responsible for executing actions outlined in the roadmap, this network provides us with a platform for sharing progress updates and fostering mutual learning to advance human rights within our operations.

Our human rights due diligence processes

Building on our efforts to integrate human rights into both Group-level policies and procedures as well as site-specific management systems, we implement steps to identify, assess, prevent, mitigate, cease, monitor and report on impacts.



Identifying and prioritizing risks

In our organization, the identification and ranking of human rights risks are predominantly conducted at the site level through local management system protocols, focusing on risks concerning occupational health and safety, regulatory compliance and the environment. Additionally, our global whistle-blower mechanism serves as an additional channel for detecting human rights risks or adverse impacts.

We conducted a human rights risk assessment in 2022 with the support of external experts. This process of identifying inherent potential risks drew upon various internationally recognized human rights risk indexes, as well as considerations of sector-specific risks and production process-related vulnerabilities.

Based on the 2022 assessment, eight human rights topics were identified as potential salient human rights risks. Preventative and mitigating actions related to the identified potential salient human rights risks are detailed in Table 1 on page 9. Furthermore, we are committed to conduct assessments to identify any new risks to our organization, which ensures our approach remains adaptive to emerging challenges.

In addition to this, our annual employee survey VOICE aims at creating an inclusive and attractive workplace. In 2023, 86% of employees completed the survey. This identifies the risks and opportunities employees feel they encounter. The survey results help us to act accordingly to mitigate the risks and invest in opportunities.



Figure 1 - Identified salient potential human rights risks, in no particular order.

We collaborated on a Women Empowerment Principles (WEP) gap analysis provided by UN WOMEN together with UN Global Compact. This work aimed to identify areas for improvement in gender equality and women empowerment across leadership, workplace, marketplace and community dimensions. The analysis revealed specific gaps and opportunities, which will guide our efforts to create a more inclusive environment where everyone can thrive.

Alfa Laval's approach to identifying human rights risks within its supplier network relies on gathering insights from various channels. For Alfa Laval, effective risk management entails comprehensively grasping and addressing potential risks within its

supply chain. To identify risk areas, the sourcing organization uses macro risk trend reports, external insights for critical risk indicators, (e.g. anti-corruption, environmental and working conditions indexes) and internal data and insights. Audits and supplier dialogue give valuable input into the improvement of the risk screening process. Risks can also be identified continuously through supplier evaluation activities, reported incidents, risk analysis and the whistleblower mechanism. Supplier risk assessment includes an initial screening of new suppliers and annual screening of existing suppliers to identify suppliers with the highest risk of breaches of the Business Principles for targeted actions. The identified potential salient human rights risks referenced in Table 1 on page 9 are addressed in the Business Principles for Suppliers.



<i>In no particular order:</i>	Potential salient human rights risks	Examples of preventative and mitigating action
Health and Safety	Risks to occupational health and safety relate to workplace accidents, work-related illness or stress. Examples of activities connected to elevated health and safety risks are the handling of heavy machinery, heavy lifting, ergonomics etc.	In addition to mandatory and re-occurring safety training and guidelines on health and safety protocols, Alfa Laval has several preventative Group-wide programmes, such as I Care, Stop-Think-Act and 3PR in place. Our Health and Safety Policy defines our vision, that all employees return home safely every day. Our work is driven via decentralized management systems in accordance with the corporate Health and Safety Manual. Performance indicators are reported to Group level.
Freedom of association*	Potential violations or infringements on workers' rights to establish or join trade unions, participate in collective bargaining and the right to strike could negatively impact the employee's ability to influence their working conditions, compensation and benefits.	Alfa Laval's Business Principles define our commitment to the right to decent working conditions, including the right to freedom of association and collective bargaining. Implementing measures to ensure compliance to our business principles and to local legislation, is done by site-specific human resources or compliance organizations.
Discrimination and harassment	Discrimination can be related to race, gender, religion, disability, sex or sexual orientation. Minorities, women and migrant workers may be especially vulnerable and at a greater risk of being subjected to discrimination. Operating in many different geographies and in a sector where the workforce is predominantly male highlights the importance to work proactively in this area.	Alfa Laval's Business Principles define our commitment to provide a workplace free from discrimination and harassment. Our Inclusion and Diversity Policy further details this commitment and is accompanied by proactive measures and defined diversity targets for our own organization.
Bribery and corruption*	Corruption is a corroding agent in society; it undermines trust, depletes resources from the public sector and thus diminishes societies' overall resources to uphold and protect human rights. If occurring in a business environment, corruption could, for example, entail that non-compliances or issues related to human rights are not reported or acted upon in accordance with policies. As such, bribery and corruption can have a negative effect on all human rights.	All employees are trained on Alfa Laval's Business Principles, ABAC and whistle-blowing mechanism every two years. ABAC Policy was further updated, several ABAC webinars were conducted and a new e-learning on ABAC was launched in 2023. An external whistle-blower mechanism, open for all affected stakeholders (internal as well as external) is in place. To safeguard whistle-blowers' integrity, the Whistle-blower Protection and Anti-Retaliation Policy has been adopted.
Freedom of expression*	Connected to certain risk geographies, our analysis has identified an elevated risk that employees could be under governmental influence and may not be able to freely express their opinions. This would of course in itself be an aggravating circumstance and would also risk leading to other negative impacts to human rights not being reported.	The commitment we make to respect the rights set out in the international bill of human rights and the ILO conventions, includes the right to freedom of expression as a fundamental element. This commitment is found in our Business Principles and Human Rights Policy. To ensure freedom of expression, the Whistle-blower Protection and Anti-Retaliation Policy has been adopted.
Working hours	Employees, not least those working in office functions, providing service to customers, and working in the distribution chain, are exposed to general risks for overtime. Not getting enough rest could have negative effects on both health and family life and increase health and safety risks.	Alfa Laval's Business Principles define our commitment to the right to decent working conditions, including reasonable working hours. More specifically, local requirements and guidelines regarding working hours are in place, adjusted to local legislation and agreements. Further, internal audits are conducted to ensure compliance with Alfa Laval's Business Principles throughout the organization.
Child labour**	Child labour deprives children of their childhood, their potential and their dignity. Child labour is harmful to the physical and mental development that all children have a right to. The risk for child labour is primarily identified as salient in the supply chain.	The right to freedom from child labour is an essential part of the commitment we make to respect the rights as set out in the international bill of human rights and related ILO conventions. This is reflected in our Business Principles and Human Rights Policy and is included in internal and audits. Age checks are carried out during our recruitment processes.
Forced labour**	Connected to certain risk geographies, our analysis has identified an elevated risk for forced labour, meaning involuntary work and under threat of penalty. There is a risk that forced labour may be instigated by governments.	The right to freedom from forced labour is an essential part of the commitment we make to respect the rights as set out in the international bill of human rights and related ILO conventions. This is reflected in our Business Principles and Human Rights Policy.

Table 1: - Potential salient human rights risks and examples of mitigation actions

* Potential risks related to freedom of association, freedom of expression and bribery and corruption were highlighted as salient in specific countries, based on country-level risk indexes.

**The risks of child labour and forced labour were considered low in likelihood but very high in severity. Because of the high severity of impacts, these risks were included in the list of salient risks.

Taking actions to prevent, mitigate and cease negative impacts

We work to prevent, mitigate and cease negative impacts across our organization and our business partners.

Corporate measures

All staff members are obligated to adhere to our Business Principles. Training sessions covering the Business Principles and the whistle-blowing process are conducted for all employees biannually. Monitoring compliance with the Business Principles across our organization falls under the purview of the Internal Audit department. Employees, as well as other stakeholders, have the option to anonymously report concerns through an external whistle-blowing platform. Measures aimed at mitigating identified potential salient human rights risks are detailed in Table 1 on page 9.

Internally, Alfa Laval has established various objectives and Key Performance Indicators (KPIs) pertaining to health and safety, diversity, chemical usage, and ethical practices. These metrics serve to evaluate the efficacy of our efforts in mitigating human rights risks and halting any adverse impacts that may arise. Detailed data regarding these indicators is available in our sustainability notes, which are included as an appendix to both the annual report and sustainability report available on www.alfalaval.com.

Suppliers

Depending on the nature of an identified human rights risk, our sourcing team takes varying approaches to address it. These actions are tailored on a case-by-case basis, with support from the Alfa Laval Supplier Risk and Compliance Council. The Supplier Risk and Compliance Council sets the direction for targeted initiatives to secure governance. They also play an integral role in following up results to enable continuous improvements.

Alfa Laval employs a range of preventative and mitigative measures, including business reviews of sub-commodity strategies, supplier workshops, recognition through a sustainability-focused supplier award, and implementation of a supplier audit programme. In our audit programme, internally certified auditors conduct various audits with our suppliers. Business Principles audits are an important part of the Responsible Sourcing Programme and include areas such as environment, health and safety, human and labour rights, and anti-corruption efforts of the supplier.

Gender diversity targets for 2025:

Targets	2023	2022
35% female employees	22%	21%
25% female managers	22%	22%
More than 70% homogeneity in senior management team	71%	-
Female new hire (white collar)	33%	27%

Examples of initiatives to attract more women:

- Partnership with Teknikkvinnor, a Swedish network reaching over 35,000 women with a technical or engineering education.
- 'Unleashing HER Power' driven by Alfa Laval North East Asia to support the attraction, development and retention of female talent.



Examples of indicators to track negative impacts:

Work-related injuries	2023	2022
Number of fatalities	1*	0
Rate of fatalities	0.03%	0
Number of high consequence work related injuries	4	2
Rate of high consequence work related injuries	0.11%	0.06
Number of recordable work related injuries/ LTIs	90	87
Rate of recordable work related injuries/ LTIs	2.45%	2.59
Main types of work related injuries	Slip trip and falls, struck by moving, flying, or falling object	Struck by moving, flying, or falling object
Number of hours worked	36,789,563	33,627,450

*In August, one of our employees was tragically involved in a fatal traffic accident while crossing the street in Singapore during a service assignment. This accident occurred during working hours.

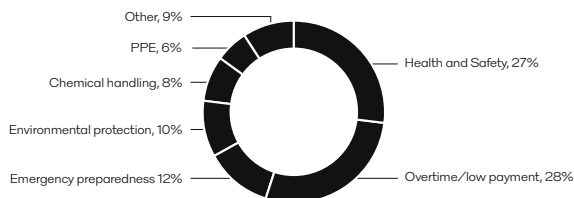
73 audits

On business principles for suppliers in 2023.

Examples of preventative and mitigating actions for suppliers

Safety workshops with suppliers, in regions China, India and Mexico, where for example in 2023 six suppliers, with 15 supplier representatives participated in the safety courses of 2023 where the focus was on safety for high-risk operations, like welding, working at height or in confined space and chemical handling.

Most common deviations in supplier audits 2023



Taking corrective action in the supply chain

Risks are managed depending on the characteristics of the identified risk. If non-compliance is found through a supplier evaluation activity, a reported incident, a risk analysis, or a follow-up activity such as an audit, the agreed improvement action plan is handled by the supplier responsible. Suppliers with serious breaches get a limited time to implement the necessary improvements with the support of an effective supplier development programme, while the case is escalated and monitored.

If an approved supplier does not fulfill Alfa Laval's expectations on performance or compliance after assistance from Alfa Laval, an escalation to the Supplier Risk Council is made. An escalation will, if not solved, lead to a decision to put the supplier agreement on hold or even phase out and terminate the agreement between Alfa Laval and the supplier. Alfa Laval follows up all Business Principles audit cases of identified potential or actual negative impacts with an improvement action plan. Critical deviation areas are child labour, young labour, forced labour, freedom of association, health and safety, fire protection and environment. Deviations in any of Alfa Laval's critical areas require immediate correction, both from new and established suppliers.

Preventative measures downstream the value chain.

We work to prevent negative impacts downstream in the value chain and some examples of the measures in place are stated below. We offer a variety of supporting measures to guarantee the safe usage of our products by our customers. These include secure installations and service performed by Alfa Laval, providing remote advice, installation, and operating manuals as well as customer training sessions.

To provide safe working environments in our field service work, detailed safety requirements are used in service contracts. Detailed safety training and instruction material is also available for field service engineers. A robust compliance organization exists to ensure compliance with trade sanctions and other restrictions, as well as to work proactively to support ethical business conduct throughout the value chain.

Following up on implementation and results

We work with a range of different indicators and ways of monitoring and reporting on activities related to human rights risks. Our Health, Safety and Environment and Compliance organizations monitor and report their human rights related indicators at the Group level. Our Human Resources organization monitors most human rights related indicators at site level. Some human rights indicators, such as gender diversity in the workforce, are followed up and reported to Human Resources at the Group level.

Additionally, Alfa Laval's Internal Audit function monitors business units, regarding their compliance with business principles and corporate policies.

In terms of follow up on suppliers, there are two main sustainability KPIs: number of Business Principles audits and number of climate projects established within Alfa Laval's sourcing organization. In 2023, our auditors conducted a total of 73 Business Principles audits to assess suppliers' social and environmental performance and compliance with our Business Principles, mainly in China, India and Mexico, countries with a large supplier base and many manufacturing units. Suppliers targeted for Business Principles audits are selected based on the risk assessment process.



Engaging and communicating with stakeholders

We recognize our employees, contractors, suppliers and local communities as key rightsholders in terms of human rights, and we view them as essential stakeholders in all our operations. We interact and communicate with these groups through various methods, such as training sessions, webinars, newsletters, supplier audits, and community dialogues. Our annual report and website serve as the principal channels for sharing our sustainability initiatives with all relevant stakeholders.

Providing remediation when needed

Alfa Laval strongly urges all employees and stakeholders to voice any issues, including those related to human rights, in good faith and without fear of retaliation. These concerns can be communicated directly to managers or through our external whistle-blowing mechanism, Speak Up! All submissions are treated seriously and are examined by Group Risk & Compliance following established investigation procedures. Any stakeholder, whether internal or external, can make reports to our whistle-blowing function.

Employee remediation is managed at the site level and is decided on a case-by-case basis in cooperation with rightsholders, union representatives, Human Resources and site management. The remediation

Within Alfa Laval, we have established several internal networks:

- 'W@lfa Women network', originated in Tumba in 2017 and had expanded to our sites in Lund, Eskilstuna, and Ronneby in Sweden by 2023.
- 'Women's Forum' launched in 2023 in Pune, India.
- 'Alfa Laval's Women India Network' (ALWIN) established in 2020.
- 'Young@ Alfa Laval' network consists of members in Lund and Tumba, facilitating further internal engagement and collaboration among employees.

process for employees encompasses various potential actions, including the provision of rehabilitation programmes, compensation for injuries, and employment-related procedures such as reinstatements. As a corporation committed to adhere to local laws and regulations, we participate in any legal proceedings that impact our company. Should such situations arise, we are dedicated to offering solutions in instances where we are obligated to do so.



More information

For more and updated information about our sustainability work and our human rights due diligence process, please visit www.alfalaval.com/about-us/sustainability/



This is Alfa Laval

Alfa Laval is active in the areas of Energy, Marine, and Food & Water, offering its expertise, products, and service to a wide range of industries in some 100 countries. The company is committed to optimizing processes, creating responsible growth, and driving progress – always going the extra mile to support customers in achieving their business goals and sustainability targets.

Alfa Laval's innovative technologies are dedicated to purifying, refining, and reusing materials, promoting more responsible use of natural resources. They contribute to improved energy efficiency and heat recovery, better water treatment, and reduced emissions. Thereby, Alfa Laval is not only accelerating success for its customers, but also for people and the planet. Making the world better, every day. It's all about *Advancing better™*.

How to contact Alfa Laval

Up-to-date Alfa Laval contact details for all countries are always available on our website at www.alfalaval.com